

Fee's T&C's Lane's Dance Academy

All class fees must be paid in full before the student will be able to participate in any dance classes.

Class fees are still due when Lane's Dance Academy is participating in public performances.

Exams, Workshops & Show fees are invoiced separately should you wish to take part.

A late fee of £5 will be added to the invoice should fees remain unpaid without the parent/caregiver contacting the academy prior to the due dates for payments on classes.

Class places will not be held without payment. All classes are capped at an appropriate size considering the age and ability of the dancers.

Go Cardless Direct Debit

After the initial trial, dance class fees are charged monthly pro rata through 11 months with a break in August via GoCardless. Collection is the last day of the month ready for the next **however, weekends and bank holidays are exempt from this as the direct debit system does not process during these times and will be collected on the pervious or next working day.** Please give **notice prior to the 15th of the month** should you wish to withdraw your child's place for the following month, **please give notice for September places to be cancelled by the 15th July.** A small final bill will be produced with any remaining fees due which must be paid before withdrawing. If you have paid for your monthly classes and choose to withdraw without notice, please understand we have held that place for your child to attend weekly therefore there will be no refunds on those remaining lessons within that month however there will be no further charges and your direct debit cancelled with immediate effect.

September Places

All September fee's will be taken at the end of July to secure current dancers places and to allow us to organize advertising for further places for new dancers – this is not an August charge for when we are not open.

Cancellation & Rejoining

Should you choose to cancel your direct debit without notice and rejoin within a short period of time – (3-month period) a rejoining fee of £10 will be added to cover card admin charges from cancellation without notice and admin fees of removal then reactivation from the database.

Direct debit failure

We understand that on a rare occasion a direct debit may bounce for many reasons. If your direct debit fails once as a new customer, we will politely let you know and point you here to our t & c's.

If it happens again a £5 admin charge will be added to cover this cost as we are charged for: collecting the direct debit, a failure fee and then another collection fee when the fees are finally taken, and this can really add up on our end as a small business. If it happens repeatedly, we will ask you to link another bank account and a £10 charge for repeat charges on our end having already notified you of the policy.

If you have been awarded a discount on your classes as an original Lane's Dance Academy Student, you must ensure that the invoice is paid by the due date to retain these rewards.

(Class credit due to cancellations is an exception to this policy)

Any outside hire workshops/parties must be paid in full for the teacher to deliver the product agreed. If the teacher honors the date without payment being received on time a 10% late fee will apply for every week that the payment remains unfulfilled.

Class Cancellations

If a dance class must be cancelled beyond the teacher's control for example but not limited to extreme weather, unforeseen building issues, or emergency services. Where physically possible a make-up class will be offered at an alternative day and time, this will always be our prioritised alternative to ensure the students receive the correct number of classes per term. If a make-up class cannot be offered due to building or teacher availability the class will be credited towards your next invoice automatically. A dance class can be covered by another Lane's Dance Academy-approved teacher at any time should your regular teacher become temporarily unavailable.

